

Why and how to use the Affiliate Support Desk to get your questions answered faster

Why use the Single Point of Contact Portal?

- ✓ Find the appropriate contact person for your inquiry and escalate your request
- ✓ Track your inquiry and expedite the process as needed
- ✓ Guaranteed correct answer from an employee qualified to answer your request



Market Access

How to use the Single Point of Contact Portal?

1 Access Affiliate Support Desk

Access [Affiliate Support Desk](#) and click on the dedicated Market Access Button (activation of VPN may be required).

2 Use the FAQ section

The Affiliate Support Desk provides valuable links and documents to Product Management, Regulatory Affairs and other Resources, we are continuously adding to this repository. Check if you can clarify your request yourself.

3 Submit a request

If your question remains unanswered, submit a request by completing all fields and attach documents to clarify your request, as needed. The appropriate global function will respond to you in a timely manner.

 Click [here](#) to access the Affiliate Support Desk (VPN maybe required)